ENTERPRISE

VULNERABILITY SCANNING

UNCOVER SECURITY THREATS

Vulnerability Scanning checks your firewalls, networks and open ports for security flaws and vulnerabilities. It is a web application that can detect outdated versions of software, web applications that aren't securely coded, or misconfigured networks. Vulnerability Scanning can help you pinpoint security weaknesses in your system and give you the information you need to remediate.

SCANNING PROCESS

Online Tech scans individual client accounts from an external web-based application. Clients can schedule up to 12 vulnerability scan tests per year. Clients can also set up the scans themselves. The scan typically takes 24 hours. The client will receive an email of the scan report which they can use to identify and remediate issues as well as provide to their auditors to fulfill the PCI requirement 11.2 of quarterly scanning.

BEST PRACTICES FOR SECURITY AND COMPLIANCE

As a best practice for achieving security, we recommend monthly vulnerability scans to regularly identify any new vulnerabilities that may have inadvertently been opened in your system. Our vulnerability software continues to improve with additional tests as new vulnerabilities are discovered across the Internet.

Companies that need to meet PCI compliance must meet PCI standard 11.2 that requires scanning of their environments:

> *Run internal and external network vulnerability scans at least quarterly and after any significant change in the network (such as new system component installations, changes in network topology, firewall rule modifications, product upgrades).*

> *- PCI DSS Requirements and Security Assessment Procedures, Version 2.0*

While not explicitly stated to meet HIPAA compliance, "automated vulnerability scanning tools" can be used to proactively test system security, as stated in the Risk Management Guide for Information Technology Systems and recommended by the National Institute of Standards and Technology.

The HIPAA administrative safeguards of the HIPAA Security Rule require the evaluation of implemented security plans and procedures - see below (164.308(a)(8)). Although there are no implementation specifications outlined, vulnerability scanning is a great tool to test your environment on a regular basis.

> *Perform a periodic technical and nontechnical evaluation, based initially upon the standards implemented under this rule and subsequently, in response to environmental or operations changes affecting the security of electronic protected health information, that establishes the extent to which an entity's security policies and procedures meet the requirements of this subpart [the Security Rule].*

> *- HIPAA Security Standards: Administrative Safeguards*

ENTERPRISE

CLOUD • COLOCATION • DISASTER RECOVERY
SECURE. COMPLIANT. MANAGED.

EXCEPTIONAL PEOPLE
DELIVERING EXCEPTIONAL EXPERIENCES

OUR CLIENTS ARE OUR BEST SALES PEOPLE

"It's not easy to find a partner that shares our passion for innovation and that can provide great service that not only meets our needs, but exceeds the expectations of the Lake Trust Credit Union members."

Jack Martin, VP Information Systems, Lake Trust Credit Union

"Our experience with Online Tech has been nothing short of exceptional. Their response time, knowledge of our environment and 24/7 support has allowed my IS staff, at Bartech Group, Inc., to sleep better at night."

Michael J. Franklin, VP of IS, Bartech Group

OUR CORE VALUES DRIVE OUR SUCCESS

- We build a culture that honors our employees and our customers
- We bring passion to work every day
- We anticipate customer needs
- We cultivate ideas that drive innovation forward
- Our daily company-wide huddle discusses 11 metrics, allowing us to quickly notice and solve potential issues
- White Glove Service is a small sample of how we go above and beyond
- Our high NPS score is on level with leading brands and reflects our dedication to our customer

WIN-WIN

CLIENT FOCUS

GREAT IDEAS

CREDIBILITY

OUR LEVEL OF CARE FOR OUR CLIENTS IS UNIQUE

Every day, our employees are empowered to create exceptional experiences that our clients can't wait to share. That focus attracts some of the hardest working, most thoughtful people as our employees, which in turn improves our clients' experiences. This win-win relationship between our employees and our clients creates exceptional experiences for our owners, vendors and the entire Online Tech community.

It becomes something everyone wants to join.

OnLINE TECH

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